

RETURN and REFUND POLICY

Thank you for shopping at Allergic to Missing.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

YOUR ORDER CANCELLATION RIGHTS

You are entitled to cancel Your Order within 14 days.

The deadline for cancelling an Order is 14 days from the date on which You received the items or on which a third party you have appointed, who is not the carrier, takes possession of the product delivered.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By email: allergic2missing@gmail.com

We will reimburse You no later than 14 days from the day on which We receive the returned items. Any original shipping charges will not be refunded and the customer is responsible for new shipping costs for returns and exchanges.

CONDITIONS FOR RETURNS

In order for an item to be eligible for a return, please make sure that:

- Items were purchased in the last 14 days
- Items are in the original packaging
- Items were not used or damaged

The following items cannot be returned:

- Items are customized or personalized
- For our limited edition products, we will honor returns and exchanges as long as the product is still actively listed as in stock on our website

We reserve the right to refuse returns of any merchandise that does not meet the above return conditions in our sole discretion.

Only regular priced items may be refunded. Unfortunately, items on sale cannot be refunded.

Returning Items

You are responsible for the cost and risk of returning the items to Us. You should send the items to the following address:

2512 Abaco Avenue, Miami, FL 33133

We cannot be held responsible for items damaged or lost in return shipment. Therefore, We recommend an insured and trackable mail service. We are unable to issue a refund without actual receipt of the items or proof of received return delivery.

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: allergic2missing@gmail.com